QUALITY AND ENVIRONMENTAL POLICY

The Management acknowledges the need to establish and keep operational an SGQA (Quality Environmental Management System) applicable to the company’s processes and in compliance with the provisions of ISO 9001, ISO 14001 and API Q1-9th ed..

The standards ISO 9001/14001 and API Q1 focus on “corporate organization” with a view to making it function as a System aimed at the management of Quality and at the development of the corporate structure and core business using environment-compatible and environmentally sustainable procedures, with all of the company’s processes operating together in harmony and collectively aimed at achieving the following key objectives:

- effectiveness: customer satisfaction
- efficiency: optimisation of internal resources
- flexibility: dynamic organization, capable of promptly adapting to internal or external changes, with the aim of pursuing the corporate productivity objectives coherently with customer satisfaction;
- safeguarding of the environment as a fundamental asset for the quality of life and for a sustainable development.

These systems ensure the consolidation and the sustainable development of the Company’s standing in its market sector. The achievement of this objective requires the continuing and prompt implementation of continuous improvement strategies aimed at obtaining:

- maximum focus on the clients’ needs and expectations;
- continuous and measurable improvement in performance of the entire company structure and of the environment;
- awareness and motivation of human resources;
- accredited third party certification of the System and its maintenance.

The methods for meeting the quality/environment objectives are planned and the outcome is verified within a context in which all company processes interact in an effective manner with an aim to continuous improvement of company products and of the environment in which the system operates.

The achievement of the objectives assigned to the corporate functions requires the commitment of all organization levels, for the activation and maintenance of the following tools managed within the SGQA:

- the implementation, where possible, of indicators for measuring improvement;
- Quality and Environment training of personnel;
- commitment to complying with the applicable legal and extra-legal provisions undersigned by Metalfar P.I. S.p.A. regarding its own environmental aspects;
- a system for assessing Organizations with regard to quality/environment topics;
- assignment by the Management of the human and instrumental resources necessary for the achievement of the objectives.

An other important priority is the application of “Contest Analysis” and “Risk Analysis” and the respect of necessities and expectations of involved sides.

The dissemination of the quality and environment policy among all corporate levels and its implementation are ensured by:

- posting the policy document in all offices and production areas;
- verifying its comprehension and application in the internal inspection verification activities;
- formal verification of SGQA review meetings by the Management that is also the context for re-examining the policy.

Cesana Brianza, 21 September 2017

General Management
Rag. Roberto Appiani

This document is posted where company activities are carried out. A copy of it is available to anyone requesting it.

Quality & Environment Management
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